

ZERO TOLERANCE POLICY

We understand that people can become angry when they feel that matters about which they feel strongly about are not being dealt with as they wish.

If that anger escalates into aggression towards our staff, we consider that unacceptable.

We adopt a 'zero tolerance' approach to anti-social, abusive, aggressive or violent behaviour.

Any person who is aggressive or abusive towards a member of staff or who damages the property may be reported to the police and be banned from school premises.

This policy sits alongside our Code of Conduct.

Aggressive or abusive behaviour includes:

- Language (whether verbal or written) that may cause staff to feel afraid, threatened, offended or abused and may include threats
- Personal verbal abuse
- Derogatory remarks and rudeness
- Remarks of a racial or discriminatory nature
- Unsubstantiated allegations